

FRONTPATH | OBA PROVIDERS

Frequently Asked Questions

Who do I contact to verify benefits/eligibility?

Providers can contact our Provider Inquiry department by calling 419-887-2564 or toll-free at 888-891-2564.

Who do I contact for authorizations?

To verify if an authorization is needed or to check the status of an authorization, contact our Provider Inquiry department by calling 419-887-2564 or toll-free at 888-891-2564.

Prior Authorization forms can be found online at: paramounthealthcare.com/services/providers/tools-and-resources/documents-and-forms

Important Fax Numbers

Mental Health and Chemical Dependency.....	567-661-0841 Toll Free: 844-282-4901
General Inquiries.....	567-661-0842 Toll Free: 844-282-4902
Home Health Care.....	567-661-0843 Toll Free: 844-282-4903
Imaging.....	567-661-0844 Toll Free: 844-282-4904
Inpatient/Acute Care.....	567-661-0845 Toll Free: 844-282-4905
Medical/Surgical, DME, Genetics.....	567-661-0846 Toll Free: 844-282-4906
Out-of-Plan.....	567-661-0847 Toll Free: 844-282-4907
SNF, Rehabilitation and LTAC.....	567-661-0848 Toll Free: 844-282-4908
Provider Appeals.....	567-585-9500

Where do we submit claims or corrected claims?

Claims are submitted through FrontPath Claim Shop.

Submit itemized medical claims to:
FrontPath Repricing
P.O. Box 5810
Troy, Mich. 48007-5810

EDI # 34171
Include Group Number to expedite payment.

Who can we contact for pharmacy benefits?

Pharmacy benefits for Lucas County FrontPath Health Plan members is through Navitus Health Solutions. Contact Navitus Health Solutions by phone at 866-333-2757.

Submit requests to:
2601 West Beltline Highway, Suite 600
Madison, Wisc. 53717