

Well Visits for Preventive Health Care

Greetings Paramount Providers:

Please help our mutual members receive their required well visits. *Infants should have a well visit at **birth** then **8 well visits by 15 months**: within **3-5 days** of birth and by **1, 2, 4, 6, 9, 12, and 15 months**. Well visits are also needed by **18, 24, and 30 months of age**. After 30 months of age, children and adults should have **at least a yearly well visit**. Thank you for your support!

PARAMOUNT ALLOWS A SICK VISIT AND A WELL VISIT ON THE SAME DAY. If this is the first time a member is seen in your office only one of the two billed visits can be billed as a new patient. For example, if a new patient is seen and both a well visit and a sick visit are appropriately received; only one service is a new patient visit and the other is an established visit. As long as the provider's documentation supports services for a well visit and a sick visit (no overlapping documentation components) then separate reimbursement is both warranted and supported. **IF BILLING A "SICK VISIT" ON THE SAME DAY AS A "WELL VISIT": PLEASE BILL THE APPROPRIATE EVALUATION & MANAGEMENT CODE (I.E. 99201-99215) WITH MODIFIER – 25 AND PREVENTIVE CODE (I.E. 99381-99397).**

PARAMOUNT ADVANTAGE MEDICAID MEMBERS HAVE UNLIMITED PREVENTIVE VISITS AND DO NOT NEED TO WAIT 365 DAYS IN ORDER TO RECEIVE A YEARLY WELL VISIT. IN ADDITION, PARAMOUNT ADVANTAGE MEDICAID MEMBERS CAN RECEIVE UNLIMITED SICK VISITS

- Consider every visit an opportunity for a preventive **well visit** and a **vaccine visit**.
- Review the date of the last preventive well visit. If it is still needed, please educate members on the importance of preventive care, **schedule extra time** to provide a **well visit with a sick visit**, or schedule an additional well visit preventive appointment.
- Schedule the next well visit or the next 2- 3 of the 8 required well visits **before** 15 months of age during check out. This helps members stay on track for their visits.
- Give an appointment reminder to members with the date and time highlighted at check out.
- Send reminder letters or call members that are due for their yearly well visit, **even when members haven't been seen by your office**. These members either chose the provider or were assigned.
- Contact members a few days prior to their appointment with **reminder messages**.
- Collaborate with your EHR vendor to incorporate **pop up alerts** for preventive services.
- Please use the **Paramount Provider Portal**: www.myparamount.org or call Paramount Provider Inquiry: 1-888-891-2564 to obtain Paramount insurance card information when any of our members present to office appointments without their Paramount insurance card
- **Maternal Depression Screening** at minimum during infant/child well visits by: 1, 2, 4, & 6 months
- Members **younger than 20 years need: HT/WT and BMI % or BMI %** documentation on an **age growth** chart. Members 20 years and older need: HT/WT & BMI Value.

*Recommendations for Preventive Pediatric Health Care 2017 periodicity schedule by Bright Futures/American Academy of Pediatrics for schedule details: https://www.aap.org/en-us/documents/periodicity_schedule.pdf and Incorporating Recognition and Management of Perinatal and Postpartum Depression into Pediatric Practice <http://pediatrics.aappublications.org/content/126/5/1032>

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