



PARAMOUNT

Paramount Clear Coverage Authorization Submission Is Changing

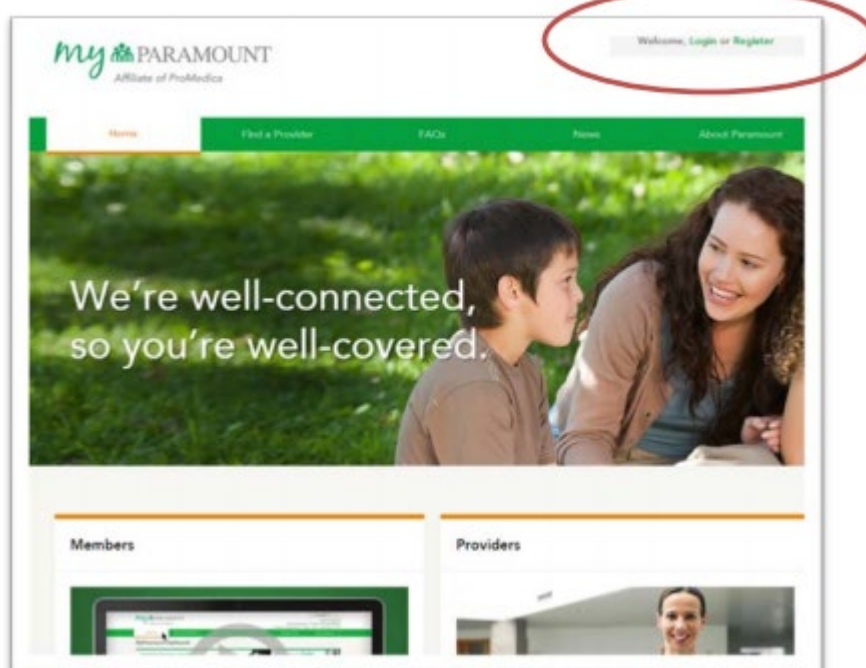
Effective Date: February 1, 2018

ADVANTAGE | ELITE | HMO |
PROMEDICA MEDICARE PLAN

Effective February 1st, 2018, Paramount is rolling out new, simpler access to the Clear Coverage prior authorization request tool. If you are currently registered as a user on MyParamount.org, your registration for Clear Coverage is automatic. Please Note: If you already have a direct login to Clear Coverage that was set up by Paramount, data created via that login will not be able to be edited. Shortly after the launch of the new access, direct logins will go to a “read only” status. This will allow you to view previous submissions but won’t allow you to create new requests. You’ll see a pop up that states “Use MyParamount Portal” that will take you to the new site. Likewise items submitted in the MyParamount portal will not be able to be viewed in the direct log in to Clear Coverage.

How to access Clear Coverage:

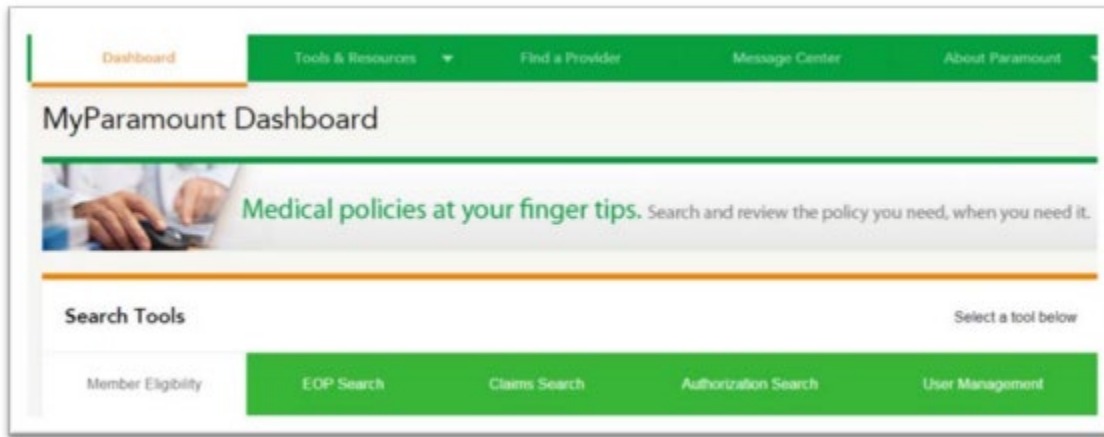
1. Go to MyParamount.org and choose Login or Register on the top right. Follow the appropriate steps to get into your account.



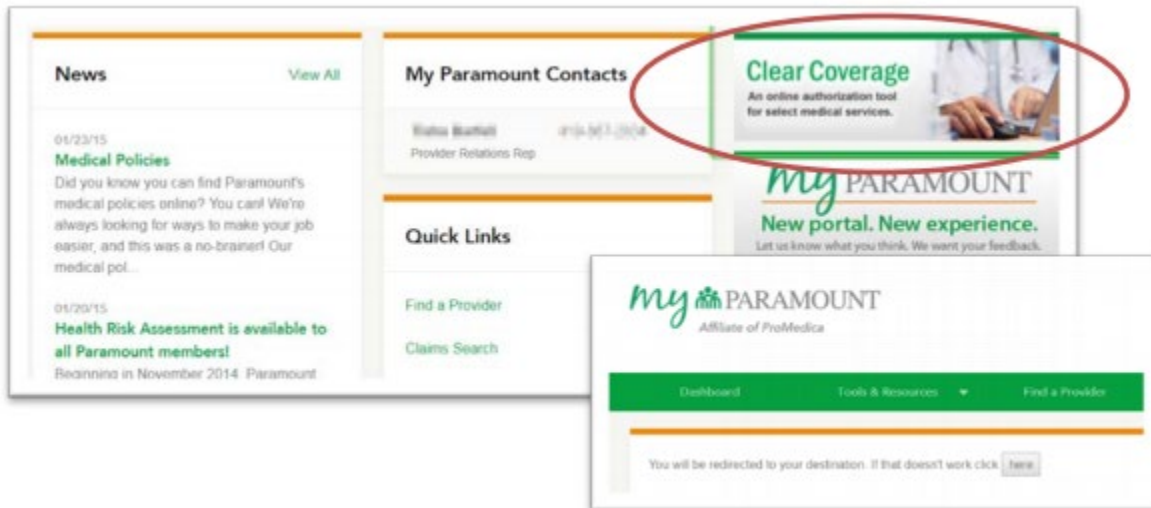
2. Select a Provider Account from the available list



3. You should now be on the MyParamount portal dashboard.



4. Scroll down to the lower right section and you will see a banner for Clear Coverage. Click on the banner to open a new window or tab. Please note, you will see a page redirecting you to the Clear Coverage site. This is normal and should only appear for a few seconds.



5. Proceed as normal for Authorization entry.



This screen will appear if you have more than one facility that you are affiliated with. Use the dropdown to select the correct facility and then hit "Continue." Otherwise it will take you directly to Clear Coverage.

Please Note: Clear Coverage requires the Adobe Flash plugin, which may need to be installed or enabled depending on what browser and version you are running. If you have questions, our team is always here to assist. Call our Provider Inquiry department between 8 a.m. and 5 p.m., Monday through Friday, at 1-888-891-2564. Or you may always reach out to your Provider Relations representative.

Thank you,

Paramount Provider Relations