



The 411 on Paramount's Call Center.

Say you need to be paged for an emergency. Or a mom has a question about her child's fever on a Saturday night. Perhaps an elderly patient needs his medicine refilled after hours. Let Paramount's Call Center assist you in caring for your patients by providing them access to our registered nurses and highly experienced Call Center representatives 24 hours a day, 7 days a week, 365 days a year. The best part? We can tailor our service to fit your needs.

To learn more, visit paramounthealthcare.com.
Or call [419-887-2557](tel:419-887-2557).



Cost-effective after-hours service is as easy as 1-2-3.

Our Call Center offers doctors' offices three cost-effective levels of service. And no matter which one you choose, your patients will always reach a live person, not an answering machine.

1. GENERAL ANSWERING SERVICE

This is a great option if you want the hospital, nursing home or patients to be able to relay information to you after your office has closed. We'll gather all the necessary details and make sure you receive them in whichever way you choose. Or, if your patient simply needs to cancel an appointment, we can contact your office first thing in the morning.

2. TRIAGE SERVICE

Our phone lines are staffed with registered nurses who combined have over 350 years of experience. They assess patients and suggest appropriate care based on the highly regarded national standards from Schmitt-Thompson.

3. TRIAGE AND PRESCRIPTION CALL-IN SERVICE

This service includes our expert triage service as well as a prescription call-in component. This gives registered nurses the ability to call in refills or prescriptions after you and your office staff have gone home.

What's more, all calls are recorded, tracked and reported back to physicians. In fact, reports can be generated as often as you want. These valuable services are available to all specialties, except for obstetrics/gynecology and psychiatry services.

Patient Testimonial

I can't say enough about the peace of mind Paramount's nurse on-call program has brought me. My 2-year-old spiked a fever over a holiday weekend and we couldn't get her to see a doctor for four days. The nurse we spoke with stayed on the phone with us for 30 minutes and she was so thorough. I felt like my daughter had been to the pediatrician's. She was very kind and extremely knowledgeable.

- Mary, mom of Megan, age 2

Physician Testimonial

The Call Center provides accurate and concise after-hours care. This gives our doctors, patients and their families the security that comes with knowing appropriate and compassionate care is available on a 24-hour basis.

- Perrysburg Pediatrics Physicians

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