

### Reference Laboratory Testing

Cleveland Clinic Laboratories

Notification Date: February 17, 2022

Effective Date: Immediately

Cleveland Clinic Laboratories (CCL) is transitioning to a new laboratory information system. There is a risk of delay and uncertainty for testing ordered in one system and completed during/after the transition.

***Prior to Cleveland Clinic Laboratory Information System transition:***

ProMedica Laboratories' Sendout Testing department will implement test management changes immediately and will last until the conversion is proven successful. To minimize the potential impact to our patients, ProMedica Laboratories will proactively send testing to one of our other approved reference labs – Mayo Clinical Laboratories or ARUP, if offered.

***Related to this transition:***

We are anticipating changes in sendout testing report delivery and format.

If you cannot find lab results where you would normally expect them, please review tests listed as "Generic" under the lab tab or as a scanned file in the 'Media' tab in EPIC. As always, you can call ProMedica Laboratories Customer Service at (419) 291-4134 for additional assistance.

Their system will go down at 18:00 on Friday, February 25, 2021 and expects the new system to come online approximately 06:00 on Saturday, February 26, 2021.

ProMedica Laboratories Send Out Testing Department remains committed to providing equivalent testing focusing on similar TAT, methodology, price, reference ranges and interpretive content.

We will continue to communicate changes, thus minimizing any adverse impact to your patients.

Your continued partnership and support is greatly appreciated.